Privacy policy

Legal Node S.L. is a company registered in Spain under number B56452733 and with registered address at 86 Velazquez, portal A, planta 1D, 28006 Madrid, Spain. Legal Node S.L. is referred to as "Legal Node", "we," "us," and "our" throughout this privacy policy (the "Privacy Policy").

This Privacy Policy explains how we use personal data and other types of information we collect from you (the "Personal Information") when you visit and/or use our website (the "Site").

We are committed to protecting your Personal Information and being compliant with applicable data protection laws, including Regulation EU 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data ("GDPR"). This Privacy Policy answers some questions about what Personal Information we collect and why, what we do with it, and how we protect it. Should you ever have a question about our security, privacy or Personal Information collection please feel free to contact us at contact@legal-node.com.

What types of personal information do we collect?

We collect certain Personal Information, including personal data, that you provide through our Site, by email or through any other forms, or through discussions we have with you or your representatives, such as your name, address, date of birth, country of residence, contact information and any information that is provided through your communications with us. Some of the Personal Information we collect may be considered as sensitive personal data as defined in article 9 of GDPR, and by providing it to us you explicitly consent to our collection of this data. If you no longer consent to this collection, please contact us at contact@legal-node.com and we will address your requests to delete, edit, or audit your data.

We also collect aggregate and anonymise data that does not identify you specifically, including data collected automatically when you enter our Site. This may include cookies, pixel tags, web beacons, browser analysis tools and web server logs. This may also include information from the devices you use to access our Site or mobile platform, your operating system type or mobile device model, browser type, domain, and other system settings, as well as the language your system uses and the country and time zone of your device, among other information. If you would like more information regarding this data, please feel free to contact us at contact@legal-node.com and we will consider your questions.

Why do we collect personal information?

We use and disclose Personal Information only for the purposes that we disclose to you. We will request your consent before we use or disclose your Personal Information for any materially different purpose.

We collect, use and disclose Personal Information to answer to your requests and to improve our business offering for your benefit, including:

- to provide any products and services you request;
- the day-to-day operation and maintenance of accounts and services;
- collection of amounts outstanding owed by you;
- to tell you about our services or other related products and services;
- to manage our Site and services;
- to understand our customers and users needs;
- to learn about our markets and design and improve our services and related products;
- to administer and process any request for information or job application;
- to comply with our regulatory and legal obligations or to meet reporting requirements; and
- to contact you (including by way of e-mail).

We may cooperate with governments and law enforcement officials or private parties to enforce and comply with applicable laws and regulations. We may disclose any information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to (i) respond to claims, legal processes or subpoenas; (ii) protect our intellectual property, rights and safety and the property, rights and safety of any third party or the public in general; and (iii) to stop any activity we consider illegal, unethical or legally actionable activity.

Purpose for which we process Personal Information and Usage Data and its legal basis

Personal Information can be defined as any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, etc. In addition to collecting Personal Information, we gather information automatically as part of your use of our products and services ("Usage Data"). This information may include identifiers, commercial information, and internet activity information such as IP address.

We collect and process your Personal Information for the following purposes, and rely on the following legal bases:

Purpose	Description	Legal basis
Providing our websites (including our social media pages)	we process your Personal Information to operate and administer our websites and to provide you with the content you	providing online content to our customers and prospective customers regarding our service
Improving our websites	We process your Personal Information to analyze overall trends and help us improve the user experience on our websites	functioning website for the
our websites	our websites and verifying and	promoting the safety and security of our websites and in
Displaying personalized advertisements and content	provide personalized information about us on and off our websites	Our legitimate interest in advertising our products and services or, where necessary, to the extent you have provided
Registering visitors	-	protecting our offices, staff, visitors and our confidential information against
Managing event registrations and attendance	We process your Personal Information to plan and host events or webinars for which you have registered or that you attend, including sending related	Performance of a contract or where we receive your explicit consent
Ensuring the safety and security of our employees, events and premises	We process your Personal Information where necessary	Our legitimate interest in protecting our employees, events and premises

	We process your Personal Information to send you marketing information, product recommendations and otherOur legitimate interest in non-transactional conducting direct marketing or communications (e.g., marketing where you have provided your newsletters, push notifications, prior consent information about our products, news or events) about us, our affiliates and partners
Recording phone calls	We process your Personal Information, including recording phone calls (in accordance with Consent or our legitimate applicable laws) for training, interest in maintaining the high quality assurance, and quality of our phone calls with administration purposes. If required under applicable law, we will give you the option to object to a call being recorded
support requests	We process your Personal Information, if you fill out aNecessary for the performance "Contact Us" web form orof a contract or our legitimate request user support, or if youinterest in fulfilling your contact us by other meansrequests and communicating including but not limited to viawith you phone or email
Providing our services	We process your Personal Information to perform our Necessary for the performance contract with you for the of a contract or our legitimate provision of our services and to interest to provide and satisfy our obligations under any administer our services applicable terms of use
Developing and optimizing the performance of the services	Information to develop
Providing personalized interactions	We process your Personal Legitimate interest to offer the Information to customize ourbest-in class services to our interactions with you customers
Managing our customer and user accounts	We process your Personal Information (including Usage Data) to manage customer and

	user accounts generally, such asinterest in the management of billing, customer correspondencecustomer and user accounts and customer relationship management
Managing usage and licensing compliance	We process your Personal Information (including Usage Data) to assess and manage usage and licensing compliance with any applicable terms of use of our services
Preparing internal reports and business modelling	We process your Personal Information (including Usage Data) for internal reporting andOur legitimate interest in the business modelling purposesmanagement of our business (e.g., forecasting, revenue,operations capacity planning, product strategy)
Maintaining our security	We process your Personal Information (including your Usage Data) for the purposes of maintaining our own security, including investigating, detecting and preventing suspicious activity, fraud and cybercrime that may affect us or our services
Managing compensation for employees and contractors	We process your Personal Information (including your Usage Data) for the purposes of determining compensation for our employees and contractors, such as commission
Undertaking financial reporting	We process your Personal Our legitimate interest in Information (including your meeting our obligations Usage Data) for the purposes of associated with the reporting of financial reporting our finances
Aggregating data	We process your Personal Information (including your Usage Data) for the purposes of aggregating this information to ensure that it is no longer identifying
Managing, and participating in, webinars, contests, programs, training, certifications or promotions	Information if you register forperformance of a contract or a one webinar, training our legitimate interest in

	employer, we will share your
	Personal Information with your
	employer.
	If you have provided financial
	information to us, we process
Managing payments	your Personal Information to
	verify that information and to Necessary for the performance
	collect payments to the extent of a contract
	that doing so is necessary to
	complete a transaction and
	perform our contract with you
	We process your PersonalConsent or explicit consent (if
	Information (including, where required under applicable law)
	legally permitted, specialor our legitimate interest in
Administering surveys and	categories of Personalconducting the survey or
conducting research	Information) in order to meet the research based on its stated
	goals set out in surveys orgoals (where no special
	research as well as to analyze ourcategories of Personal
	compliance with internal policies Information are in scope)
	We process your Personal
	Information (including special
	categories of Personal
Collecting diversity	Information) to the extent youConsent or explicit consent (if
information	voluntarily consent to provide it required under applicable law)
	to meet our broader community
	goals related to diversity and
	equality of opportunity
	We process your Personal egitimate interest in protecting
	against misuse or abuse of our
Complying with legal	websites or services, protecting
	public and government personal property or safety
	authorities, courts or regulators pursuing remedies available to
obligations	authorities, courts or regulators pursuing remedies available to in accordance with our legal us and limiting our damages,
	obligations under applicable laws complying with indicial
	to the extent this requires the proceedings, court orders or
	processing or disclosure of legal processes, responding to
	Personal Information to protect lawful requests, or for auditing
	ourrights
	purposes

Where do we store personal information?

It is important to note that some or all of your Personal Information provided to third party service providers may be held in third countries which are considered as not providing the same level of data protection as the EU country in which you provided your Personal Information. Without prejudice to your rights under GDPR, you acknowledge and understand that your Personal Information will be subject to the applicable laws of each such jurisdiction, which may not provide for the same level of data protection as your country of residence. If you have questions about our policies and practices with respect to service providers outside your jurisdiction, including the collection, use, disclosure or storage of such Personal Information by our service providers worldwide, you may contact us at contact@legalnode.com.

Tracing tools and use of cookies

We may collect certain information through cookies or other automated means. A cookie is a small text file that will be stored in your device via your browser primarily to enhance the convenience of using the Site or to enable certain functions. A cookie allows its sender to identify the device on which it is stored during the period of validity of consent which does not exceed 12 months.

Some cookies are essential in order to enable you to use our Site, others are functional cookies or may be performance cookies or advertising cookies.

The default cookies we are using are essential in order to enable you to use our Site and use its features, and are referred to as 'strictly necessary' cookies. Without these cookies, we would not be able to provide you with the services you have asked for.

The functionality, or preferences cookies, enable us to provide enhanced functionality and personalization. They may be set by us or by third-party providers whose services we have added. If you do not allow these cookies then some of all of our services may not function properly.

The performance cookies, also known as statistics cookies, collect information about how you use our Site, for example, which page you visit more often or if you get error messages from our Site. We may share the data collected via these cookies with third-party providers. None of this information can be used to identify you, as it is all aggregated and, therefore, anonymized.

The advertising or targeting cookies are used to deliver adverts more relevant to you and your interests. They remember that you have visited our Site and this information is shared with other organizations such as advertisers.

Except for the strictly necessary cookies, the use of a cookie on a device depends on your choice, which can be made and modified freely and at any time. You can manage cookies by setting your browser to accept or reject cookies on your device, either globally or cookie by cookie. Furthermore, you can modify your consent to the usage of cookies at any time by clicking on the 'Change your consent' button added to this page.

Depending on your settings, please note that it may affect the capacity of your internet browser and/or alter your ability to access certain services that require the use of cookies. We cannot

be held liable for the minimized access to our services as a result of cookies you previously deleted or rejected.

Below is a list of the types of cookies that are used on our Website:

Purpose	Description	Type & Expiry
Necessary Cookies	Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.	Session, deleted upon closing the browser, or persistent.
Functionality or Preference Cookies	These cookies may also remember your site preferences (e.g., language) or seek to enhance your experience (e.g., by personalizing a greeting or content). This will apply to areas where you have registered specifically for access or create an account.	Session, deleted upon closing the browser, or persistent.
Performance or Statistics Cookies	These help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.	Persistent.
Advertising or Targeting Cookies	These cookies are used to track visitors across the websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.	Session, deleted upon closing the browser, or persistent.

To manage cookie settings in your browser, please go to the "Help" menu of your browser, where you will be provided with all the necessary information about how to set your preferences:

For Microsoft Internet Explorer 8.0 and more:

Go to "Tools" menu, then "Internet Options" Click on "Confidentiality" Select your preferred level of confidentiality

For Mozilla Firefox:

Go to "Tools" then "Options" menu Click on the "Privacy" settings Select your preferred option on the "Cookie" menu

For Opera:

Go to "Files" > "Preferences" Click on "Privacy" Select your preferred options

For Android browser:

Click on the upper right button Go to "Settings" then "Privacy & security menu" Select your preferred option

For Dolphin Browser on Android:

In the Menu, go to "More" then "Settings" Select the "Privacy & security settings" menu Select you preferred option in the "cookies" menu

For Safari on iOS:

In the "Settings" app, go to "Safari" menu Go to "Accept cookies" entry under "Privacy" Select your preferred option

For Google Chrome:

Click the Chrome menu on the browser toolbar Select "settings" then click "show advanced settings" In the "Privacy" section, click the "Content settings" button. In the "Cookies" section, you can change cookies settings

How do we protect the confidentiality and security of personal information?

We will provide an adequate level of protection for the Personal Information and make sure that appropriate technical and organizational security measures are in place to protect the Personal Information against accidental or unlawful destruction, accidental loss or alteration, unauthorized disclosure or access, and against all other unlawful forms of processing. We have a data protection and recovery system in place. We track and maintain records for all of our data processing activities. Our servers are enabled with Secure Sockets Layer (SSL) technology to prevent unauthorized parties from viewing the Personal Information that you provide or access during a secure session (look for the padlock icon on your browser).

However, to the extent that the internet is not completely secure, we cannot guarantee that any of your Personal Information stored or sent to us will be completely safe. We encourage you to use caution when using the internet to access our Site.

Your rights

When you provide personal data to our Site you retain the right to access the personal data that we maintain of you. If you request such access, we will provide you with all the information as required by law on the purposes of the processing, categories of data processed, categories of recipients, data retention term, and so on.

You may also obtain a copy of any personal data that we hold of you in our records in a format compatible and structured in order to allow you to exercise your right to data portability, when the processing is based on your consent or on the performance of an agreement between you and us.

You may also request that we correct, amend, erase, any personal data which is incomplete, out of date or inaccurate.

You can request deletion of your personal data if (i) your personal data is no longer necessary for the purpose of the data processing, (ii) you have withdrawn your consent on the data processing based exclusively on such consent, (iii) you objected to the data processing, (iv) the personal data is unlawful, (v) the personal data must be erased to comply with a legal obligation applicable to us.

You can request the restriction of the processing, (i) in the event the accuracy of your personal data is contested to allow us to check such accuracy, (ii) if you wish to restrict your personal data rather than deleting it despite the fact that the processing is unlawful, (iii) if you wish for us to keep your personal data because you need it for your defence in the context of legal claims, (iv) if you have objected to the processing but we conduct verification to check whether it has legitimate grounds for such processing which may override your own rights.

You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects on you or significantly affects you, except if you explicitly consent to it or if it is necessary to enter into or perform a contract between you and us.

You also have the right to lodge a complaint with the competent supervisory authority. In Spain the competent authority is the Agencia Española de Protección de Datos ("AEPD").

When your personal data processing is based on your consent, you may withdraw it at any moment, without affecting the lawfulness of processing based on your consent before withdrawal.

When your personal data is processed to pursue our legitimate interests, you may object to such processing, if our legitimate interest may be overridden by your interests and freedom.

To exercise your rights, you should contact us at contact@legal-node.com. We will endeavour to respond to your requests without undue delay and at the latest within 1 month.

Retention period

We will not retain data longer than is reasonably considered necessary to fulfil the purposes for which it was collected, processed or as required by applicable laws or regulations. When a user makes a request to have their account deleted and all data deleted, all personal Data collected through the platform will be deleted, as permitted by applicable law.

Controlling your data

We want to make it clear to our users that you have control of your data. If you wish to have your personal data edited, deleted, or audited please contact us anytime at contact@legal-node.com and we will reasonably accommodate your requests as permitted by applicable law.

No users under 18 years of age

Our Site is not targeted to persons under the age of 18 and we do not knowingly collect Personal Information from persons under the age of 18. Any user that attempts to submit information revealing their age to be under 18 will be blocked and their information deleted.

Updates to this policy

We may amend this Privacy Policy from time to time to reflect changes in our processing of your Personal Information, and any legal or compliance updates we deem necessary. The revisions will take effect on the date of publication of the amended policy. If you do not wish to comply with the updates to this policy then please do not use our Site and services.

Contact us

Should you have any questions regarding this Privacy Policy or the protection of your Personal Information please contact us by email at contact@legal-node.com.